

Oneasy Cookie Policy

Last Updated: June 25, 2026

Effective Date: June 25, 2026

This Cookie Policy explains how **GloryScience International Limited** ("**GloryScience**", "**we**", "**us**", or "**our**") uses Cookies and similar technologies on the Oneasy website, web applications, portals, payment pages, documentation pages, and other related online services that link to this Cookie Policy.

This Cookie Policy applies to **www.oneasy.cc**, as well as Oneasy payment, checkout, portal, documentation, support, or other related subdomains or pages that are controlled by GloryScience and link to this Cookie Policy (collectively, the "**Website**" or "**this Website**").

Domains, pages, or services independently operated by third-party payment processors, identity authentication service providers, chat tools, advertising platforms, analytics platforms, or other third-party service providers may be governed by their own Cookie policies, privacy notices, or terms of service.

This Cookie Policy should be read together with our **Oneasy SaaS Service Privacy Policy**, **Oneasy Website Terms of Use**, and, where applicable, the **Oneasy SaaS Service Agreement**, **Oneasy Data Processing Agreement**, **Oneasy Security Addendum**, and other Oneasy service terms.

1. What Is a Cookie?

A Cookie is a small text file placed on your browser or device by a website or online service when you visit it. Cookies can help a website or service recognize your browser or device, remember certain information, support security and session management, and provide specific functions.

In this Cookie Policy, "Cookie" also includes similar technologies, such as:

- browser Cookies;
- local storage and session storage;
- pixels, tags, and tracking codes;
- scripts;
- device or browser identifiers;
- other storage or access technologies used through browsers or online services.

2. Current Cookie Usage Status

As of the Last Updated date of this Cookie Policy, Oneasy **currently does not enable non-essential analytics Cookies, advertising Cookies, marketing Cookies, remarketing Cookies, cross-site tracking Cookies, conversion-tracking Cookies, or non-essential online chat/customer interaction Cookies.**

This Website currently primarily uses Strictly Necessary Cookies or similar technologies to support essential functions such as website security, basic access, session management, login verification, traffic load balancing, payment processes, security protection, fraud prevention, or legal compliance.

Because we currently do not enable non-essential Cookies, this Website may not currently display a separate Cookie banner, Cookie Preference Center, or Consent Management Platform (CMP). You may still block, delete, or manage Cookies through your browser settings.

3. What Types of Cookies Does Oneasy Use?

Cookie Category	Current Status	Primary Purpose	Whether Consent Is Required
Strictly Necessary Cookies	In use	Website security, basic access, session management, login verification, traffic load balancing, payment processes, security protection, fraud prevention, or legal compliance	Generally not required
Preference Cookies	Not currently enabled as a separate category	Language, region, interface, or display preferences	If enabled in the future as non-essential Cookies, consent will be obtained where required by applicable law
Analytics Cookies	Not currently enabled	Website traffic statistics, use of product documentation, performance analytics	Consent will be obtained before activation where required by applicable law
Marketing / Advertising Cookies	Not currently enabled	Measurement of advertising effectiveness, remarketing, cross-site tracking, or conversion tracking	Consent will be obtained before activation where required by applicable law
Online Chat / Customer Interaction Cookies	Not currently enabled	Online support, chat sessions, customer interaction records	If enabled in the future and not classified as Strictly Necessary Cookies, consent will be obtained where required by applicable law
Payment-Related Cookies	Where applicable	Payment checkout, fraud prevention, billing security, and payment compliance	Strictly Necessary payment Cookies generally do not require consent; third-party payment pages are subject to their own rules

Strictly Necessary Cookies are essential for providing the Website or services you request. You may block these Cookies through your browser settings, but some parts of the Website may not function properly.

4. Rules for Future Use of Non-Essential Cookies

If, in the future, we enable Google Analytics, Google Ads, HubSpot, Tawk.to, Intercom, Zendesk, Meta Pixel, LinkedIn Insight Tag, Hotjar, Microsoft Clarity, or other analytics, advertising, marketing, chat, customer interaction, remarketing, conversion-tracking, heatmap, session-recording, or similar tracking tools, we will update the Cookie notice before enabling them and provide an appropriate consent management mechanism where required by applicable law.

Where required by applicable law, analytics, marketing, advertising, conversion-tracking, and non-essential support Cookies will be enabled only after the user has given valid consent. After the user refuses or withdraws consent, we will stop setting the relevant non-essential Cookies, except Strictly Necessary Cookies, or stop the relevant tracking to the extent technically feasible.

Unless expressly permitted by applicable law and the user has received adequate, clear, and prominent notice, continuing to browse this Website alone shall not be treated as valid consent to non-essential Cookies, pixels, or similar tracking technologies.

5. Relationship Between Cookies and the Oneasy SaaS Service

The Cookies used by this Website differ from the technical access methods that may be used by the Oneasy SaaS Platform, such as VPN, Agent, Connector, API connections, OLT/ONU integration, SNMP, TR-069/TR-369, CLI/API, logs, device telemetry, MIB/OID parsing, SNMP walk results, configuration backups, packet-capture files, or network O&M data.

This Cookie Policy only describes the use of website Cookies and similar technologies and does not constitute the legal basis for customer network access, production network O&M, VPN/Agent deployment, OLT/ONU device management, device materials processing, authorization of Third-Party Technical Materials, MIB/OID processing, AI-assisted analysis, or remote access arrangements. Such matters shall be governed by the applicable Oneasy SaaS Service Agreement, product documentation, Security Addendum, DPA, remote access terms, data processing terms, Order Form, SOW, and customer agreement.

6. Third-Party Services and Infrastructure

The primary cloud hosting, primary data processing, and primary storage region for the Oneasy Service is the Alibaba Cloud International Singapore Region. To operate this Website, provide online services, improve access performance, ensure security, process payments, support customer communications, record necessary operations, perform log monitoring, or comply with legal obligations, we may use **Alibaba Cloud International** and other assessed cloud infrastructure, CDN, network, security, logging, monitoring, payment, customer support, or other service providers. Such service providers may be located in Singapore, the Hong Kong Special Administrative Region, or other countries or regions.

Third-party service providers may process relevant information in accordance with their own privacy notices, Cookie notices, or terms of service. Where required by applicable law, we will request your consent before enabling non-essential third-party Cookies.

7. Payment-Related Cookies

If you purchase subscriptions, paid services, or other Oneasy products/services through an online checkout process, third-party payment processors may use Cookies or similar technologies to process payments, prevent fraud, support billing security, and comply with applicable payment, tax, and regulatory obligations.

We do not store complete payment card numbers through our own Cookies. Payment card data is processed by the relevant payment processor in accordance with its own terms, privacy notice, and security standards.

Payment or checkout pages controlled by Oneasy are subject to this Cookie Policy; if you are redirected to a page operated by a third-party payment processor, bank, card network, payment gateway, or invoicing service provider, that third-party page may be subject to its own Cookie policy, privacy notice, and terms of service.

8. How to Manage Cookies

You can block, delete, or manage Cookies through your browser settings. Most browsers allow you to view, delete, restrict, or block Cookies.

If you block all Cookies, some Website functions may not work properly, such as secure login, authentication, payment processes, session management, load balancing, or security protection.

Your browser settings generally apply only to the browser and device you are using. If you use multiple browsers or devices, you may need to manage Cookie settings separately.

If, in the future, we enable non-essential Cookies, pixels, tags, tracking codes, or similar technologies that require user consent, we will, where required by applicable law, provide a Cookie banner, Cookie Preference Center, footer link, or other reasonable means that allows you to accept, reject, select specific categories of Cookies, or change or withdraw your consent.

9. What Happens If You Disable Cookies?

If you block or delete Cookies through your browser settings, the following may occur:

- secure login or authentication sessions may not function properly;
- subscription checkout or payment pages may not function properly;
- your basic preference settings may not be remembered;
- certain security, fraud-prevention, load-balancing, or basic Website functions may not operate as expected.

If we enable online chat, customer support, analytics, advertising, or other non-essential Cookies in the future, refusing or withdrawing consent to such Cookies may affect related non-core functions or personalized experiences, but will not affect your access to the Website's basic public content.

10. Updates to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes to the Website, technologies, service providers, Cookie consent management mechanisms, legal requirements, or business operations.

If we make material changes, we may notify you through the Website, a Cookie banner, the account portal, the admin console, or other appropriate means. The "Last Updated" date above indicates the date on which this Cookie Policy was most recently revised.

11. Contact Us

If you have any questions about this Cookie Policy or how we use Cookies and similar technologies, please contact us using the following details:

GloryScience International Limited

Email: service@oneasy.cc

Address: **NEW TREND CTR, NO. 704 PRINCE EDWARD RD EAST, SAN PO KONG, HONG KONG**

For more information about how we process personal data, please refer to our **Oneasy SaaS Service Privacy Policy**.