

# Oneasy Website Terms of Use

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Last Updated: June 25, 2026  
Effective Date: June 25, 2026

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## Important Notice and Acceptance of Terms

These Oneasy Website Terms of Use (the "Terms") constitute a legally binding agreement between you (the "User" or "you") and GloryScience International Limited ("GloryScience", "we", "us", or "our").

This Website is operated by GloryScience and provides product, service, technical, business, and marketing information under the "Oneasy" brand. Unless the context expressly indicates otherwise, "Oneasy" refers only to a brand, website, product, or service name and shall not be understood as a separate legal entity, contracting party, payment recipient, or party bearing liability.

**Before accessing, browsing, using, or interacting with this Website in any manner, you must carefully read, understand, and agree to all provisions of these Terms, particularly the following provisions shown in bold: Website Access, Use, and Compliance Obligations (Article 2), User's Sole Assumption of Risk (Article 3), Disclaimers (Article 8), Limitation of Liability (Article 9), Cookies and Tracking Technologies (Article 10), Data Protection, Cross-Border Transfers, and Limitation of Security Liability (Article 11), and Governing Law and Dispute Resolution (Article 12). These provisions may limit or exclude our liability and establish important procedures for resolving disputes.**

**If you do not agree to any part of these Terms, or if the jurisdiction in which you are located prohibits you from accepting terms of this kind, you must immediately stop accessing and using this Website. If you accept these Terms on behalf of a legal entity, such as a company, organization, or government agency, you represent and warrant that you have full legal authority to bind that entity to these Terms.**

By continuing to access or use this Website, you acknowledge that: (i) you have reached the legal age of majority or have obtained the consent of your guardian, and you are not located in, habitually resident in, or subject to the jurisdiction of any jurisdiction whose laws prohibit you from accepting these Terms; (ii) you have read and understood these Terms; and (iii) you unconditionally accept and agree to comply with all provisions of these Terms and all documents referenced herein.

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## Article 1 Detailed Definitions and Interpretation

### 1.1 Definitions

In these Terms, unless the context otherwise requires, the following terms shall have the meanings specified below:

- "Website"** means the official website, product pages, documentation pages, help pages, marketing pages, contact pages, demo-request pages, registration-entry pages, payment-entry pages, and other publicly available online pages that are operated, maintained, or controlled by GloryScience, are publicly provided under the Oneasy brand, and link to these Terms, including oneasy.cc, www.oneasy.cc, and related subdomains, but excluding the SaaS platform, customer administrative backend, APIs, console, or paid subscription services governed by the Oneasy SaaS Service Agreement, unless the context expressly indicates otherwise.
- "User"** means any natural person, legal person, or unincorporated organization that accesses, loads, browses, interacts with, or otherwise uses this Website in any manner.
- "Business User"** means, for purposes of these Terms, a User who accesses or uses this Website for trade, business, or professional purposes, including, without limitation, companies, partnerships, sole proprietorships, government agencies, nonprofit organizations, and their employees or authorized representatives.
- "Consumer User"** means a natural person who accesses or uses this Website solely for personal, family, or non-commercial purposes. **The User acknowledges and agrees that the content and services of this Website are primarily designed and provided for Business Users.**
- "User-Submitted Content"** means any form of data, information, text, software, scripts, graphics, photographs, audio, video, or other materials that a User voluntarily submits, uploads, transmits, enters, provides, or leaves through this Website, including, without limitation, content submitted through contact forms, demo requests, comment boxes, or file uploads. Clickstream data, browsing patterns, device identifiers, log identifiers, Cookie data, or similar usage data automatically collected by the Website do not constitute "User-Submitted Content" under this definition; their processing is governed by the Oneasy Privacy Policy, the Cookie Policy, or the applicable data protection notice.

6. **"Service Interruption"** means any circumstance in which all or part of the functionality of this Website is inaccessible, responds slowly, functions incorrectly, or performs below expectations, regardless of whether the cause arises from factors within or beyond GloryScience's control.
7. **"Service Provider"** means any third-party contractor, supplier, or agent engaged by GloryScience to operate this Website, including, without limitation, cloud infrastructure providers, hosting service providers, network service providers, email service providers, analytics-tool providers, security service providers, and technical-support providers.
8. **"Intellectual Property"** means all copyrights, trademark rights, patent rights, utility models, design rights, database rights, trade secrets, Know-how (proprietary technology), and any other form of intellectual property rights existing now or arising in the future in any jurisdiction worldwide, whether registered or unregistered.
9. **"Personal Data"** means information relating to an identified or identifiable natural person, as defined by the data protection laws applicable in the relevant circumstances, including personal data, personal information, or personally identifiable information under analogous concepts.
10. **"Force Majeure Event"** means an event beyond a party's reasonable control that cannot be overcome through reasonable efforts, including, without limitation, natural disasters, war, acts of terrorism, riots, governmental acts, epidemics, blockades, large-scale failures of critical infrastructure, or interruptions of the Internet backbone.

## 1.2 Scope Exclusions and Separate Agreements

The scope of these Terms is strictly limited to public access to and use of this Website. These Terms expressly do not apply to, and do not replace, any service or platform that requires a User to register an account, authenticate a login, or pay fees in order to access it, including, without limitation:

- the Oneasy cloud-based intelligent operations and maintenance SaaS platform (the "Oneasy Platform");
- the customer administrative backend or console;
- application programming interface (API) services; and
- any subscription-based paid products and services.

Use of the foregoing services is governed by the separate Oneasy SaaS Service Agreement, Service Orders, and other supporting agreements (collectively, the "Service Agreement"). If any inconsistency exists between these Terms and the Service Agreement, the provisions of the Service Agreement shall prevail with respect to the relevant services.

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## Article 2 Website Access, Use, and Compliance Obligations

### 2.1 Limited License

GloryScience grants you a personal, limited, revocable, non-exclusive, non-transferable, and non-sublicensable license solely to access and browse the publicly available content of this Website for your internal informational reference or for evaluating our products and services. This license does not include any right of commercial reuse in any form.

### 2.2 Warranties and Responsibilities for Information Submitted

When you submit any information through this Website, particularly through a form, you represent, warrant, and undertake that:

1. the information you provide is true, accurate, current, and complete;
2. you possess all rights, powers, and authorizations necessary to provide such information, and such provision does not infringe any lawful right of any third party, including Intellectual Property rights, privacy rights, and contractual rights; and
3. such information contains no malicious code, and its content does not violate any Applicable Law.

### 2.3 High-Risk Materials Prohibited from Submission through Public Website Channels

The public forms, demo requests, chat tools, email, and other public Website channels of this Website are intended only for general inquiries, sales communications, demo arrangements, business contact, or public Website support. They are not designed to receive customer production-network credentials, non-public vendor materials, or highly sensitive technical materials.

Unless GloryScience expressly requests such materials and designates a secure submission method, you must not submit through the foregoing public Website channels any MIBs, OIDs, SNMP walk results, CLI/API materials, OMCI materials, firmware materials, equipment-vendor internal documents, customer production-network passwords, plaintext private keys, unlawful surveillance data, or unauthorized communications-interception data that are of unknown origin, that you have no right to disclose, copy, or sublicense, or that are subject to third-party confidentiality restrictions.

If you nevertheless submit through public Website channels any equipment materials, network materials, vendor materials, logs, packet captures, configurations, MIBs, OIDs, SNMP walk results, CLI/API outputs, or other Third-Party Technical Materials, you shall be deemed to represent and warrant that you possess sufficient rights to lawfully submit and disclose such materials, authorize their use, and permit GloryScience to process them for responding to requests, arranging demonstrations, evaluating service feasibility, conducting technical communications, handling support requests, or fulfilling legal obligations. To the extent permitted by law, GloryScience may refuse to receive, delete, isolate, restrict access to, restrict export of, or require you to supplement proof of authorization for such materials. If the relevant submission may create Intellectual Property, trade secret, data protection, confidentiality of communications, cybersecurity, or other compliance risks, GloryScience may decline to process the relevant request.

## 2.4 User Security and Compliance Responsibilities

You understand and agree that access to and use of the Internet involve inherent risks. You are solely responsible for:

1. configuring and maintaining the necessary security of the information-technology equipment, computer programs, and platforms you use to access this Website, such as antivirus software and firewalls;
2. protecting the security of your network connection against unauthorized access;
3. ensuring that all access to and use of this Website through your devices or network credentials complies with these Terms; and
4. properly safeguarding any access information that may be used to identify you and assuming responsibility for all operations carried out using such information.

## 2.5 Export Control and Sanctions Compliance

**You represent and warrant that:**

1. you are not, and do not represent, any person, entity, or government that is restricted or prohibited under applicable economic sanctions laws and regulations of the United Nations, the United States, the European Union, the United Kingdom, Singapore, or your country or region;
2. you will not access or use this Website or any of its content from, or use or transmit this Website or any of its content to, any country, region, or territory restricted or prohibited under the foregoing sanctions laws; and
3. your use of Website content complies with all applicable export control laws and regulations.

GloryScience reserves the right to refuse or terminate services or access for any User that violates or is suspected of violating this Section.

## 2.6 Territorial Compliance

You represent and warrant that, when accessing and using this Website, you are not located in, habitually resident in, or subject to the jurisdiction of any jurisdiction whose laws prohibit you from accepting these Terms or using the services of this Website. You are responsible for ensuring that your access and use comply with all Applicable Laws of your jurisdiction.

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# Article 3 User's Sole Assumption of Risk

**You understand and fully agree that the following risks arising from your access to and use of this Website are borne entirely by you, and GloryScience assumes no liability for them:**

1. **Device and Data Risks:** the risk of any damage, malfunction, loss, or disclosure affecting your hardware, software, devices, or data as a result of using this Website.
  2. **Connection and Performance Risks:** the risk of interrupted access, delay, disconnection, or poor performance caused by your Internet service provider, network-connection quality, device configuration, local-environment issues, or any intermediary network failure.
  3. **Reliance and Decision-Making Risks:** you bear all consequences of any business decision, action, or inaction based on any content, information, or advice on this Website, whether express or implied. GloryScience expressly disclaims liability for any business loss, data loss, or loss of opportunity resulting from reliance on Website information.
  4. **Technology-Evolution Risks:** the risk that technologies, standards, or protocols used by this Website may change, which may alter your method of access or user experience.
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## Article 4 Detailed Intellectual Property Statement

### 4.1 Ownership of Rights

This Website and all of its components, including, without limitation, its design, structure, selection, arrangement, expression, look and feel, and all content, including text, graphics, images, logos, icons, audio clips, video clips, digital downloads, data compilations, and software (collectively, the "**Website Materials**"), are the exclusive property of GloryScience or its licensors and are protected by the laws of the Hong Kong Special Administrative Region and by international copyright, trademark, patent, trade secret, and other Intellectual Property laws. This Website as a whole and each of its components are deemed copyright-protected works.

### 4.2 Trademarks

The word "Oneasy", the Oneasy graphic logo, product names, and all other related trademarks, service marks, graphics, and logos appearing on this Website (collectively, the "**Oneasy Marks**") are trademarks or registered trademarks of GloryScience or its Affiliates in the Hong Kong Special Administrative Region and other countries or regions. Without our express prior written permission, you may not use the Oneasy Marks in any manner, including in meta tags or hidden text. All other trademarks not owned by Oneasy are the property of their respective owners.

### 4.3 Strict Restrictions

Without GloryScience's express prior written consent, you may not:

1. modify, copy, reprint, reproduce, publicly display, publicly perform, translate, distribute, disseminate, sell, rent, license, reverse engineer, decompile, or disassemble any part of the Website Materials, or create derivative works based on them;
2. use any data-mining tool, robot, or similar data-collection and extraction tool to systematically extract or reuse any Website Materials from this Website;
3. create a "frame" around, or "embed", any part of this Website in another website or digital service; or
4. remove, obscure, or alter any copyright notice, trademark notice, or other proprietary notice contained on this Website.

### 4.4 Third-Party Vendor Names, Trademarks, and Equipment Model Notice

Any Huawei, ZTE, FiberHome, VSOL, C-Data, or other third-party equipment-vendor name, trademark, or product model appearing on this Website is used solely to describe the types of equipment that Oneasy may support or may be evaluating in a customer-authorized environment. Unless expressly stated otherwise in writing, such reference does not indicate any official cooperation, certification, authorization, agency, endorsement, or quality-assurance relationship between the relevant equipment vendor and GloryScience or Oneasy. All third-party vendor names, trademarks, and product models belong to their respective rights holders.

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## Article 5 User Code of Conduct and Prohibited Activities

You undertake that you will not, and will not assist, instigate, or permit any third party to, engage in any of the following activities:

1. use this Website in any manner that could damage, disable, overburden, or impair this Website, or interfere with any other party's use and enjoyment of this Website;
2. attempt to gain unauthorized access to any part of the Website, any other User account, any computer system, or any network connected to this Website through hacking, password "mining", or any other unlawful or unauthorized means;
3. knowingly or unknowingly introduce viruses, Trojan horses, worms, logic bombs, ransomware, or other malicious or technologically harmful material;
4. use this Website to transmit, or link to, any material of a defamatory, obscene, offensive, hateful, or inflammatory nature, or engage in any conduct that constitutes or may constitute a criminal offense, give rise to civil liability, or violate any Applicable Law;
5. engage in activities that may harm minors or any other person;
6. impersonate any person or entity or falsely state your affiliation with any person or entity;
7. use this Website to collect Personal Data of other Users or for any other improper purpose, except for search-engine indexing activities permitted by law;
8. without GloryScience's express written authorization, use Website content, Website Materials, the Oneasy Marks, or any third-party vendor name, trademark, or product model to claim or imply that Oneasy has an official cooperation, certification, authorization, agency, endorsement, compatibility certification, quality assurance, or after-sales commitment relationship with the relevant equipment vendor; or
9. use this Website, or content based on this Website, to promote that Oneasy embeds any third-party equipment vendor's non-public MIBs, private OIDs, CLI/API documentation, firmware materials, or proprietary protocol

materials; to promote that Oneasy can replace an equipment vendor's native network-management system or crack or bypass an equipment vendor's restrictions; or to represent Oneasy as an exclusive solution tied to a single equipment vendor.

GloryScience reserves the right to investigate conduct suspected of violating these Terms and to take appropriate legal action, including, without limitation, reporting such conduct to law-enforcement authorities.

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## Article 6 User-Submitted Content

### 6.1 Limited License Grant

For any User-Submitted Content that does not constitute Personal Data, you hereby grant GloryScience a non-exclusive, worldwide, royalty-free, limited license, to the extent necessary to operate this Website, respond to User requests, arrange demonstrations, handle sales or support communications, evaluate the feasibility of adapting Oneasy Services, improve the Website and product services, fulfill legal obligations, or protect legitimate interests. Within the scope of the foregoing purposes, this license permits us to use, copy, store, transmit, parse, transform, de-identify, excerpt, delete, isolate, restrict access to, and otherwise process such content.

If User-Submitted Content contains equipment materials, network materials, MIBs, OIDs, SNMP walk results, CLI/API outputs, logs, packet captures, configurations, scripts, templates, vendor materials, or other Third-Party Technical Materials, your submission of such content shall be deemed to authorize GloryScience to process those materials to the extent necessary to respond to requests, arrange demonstrations, conduct technical communications, assess feasibility, handle support, isolate risks, or comply with law. However, public channels of this Website shall not be regarded as formal channels for equipment access to the Oneasy SaaS Platform, remote management, production-network operations, or hosting of vendor materials.

Unless we obtain your separate express consent or are required by law, we will not use User-Submitted Content that identifies you for public marketing or promotional activities.

### 6.2 Representations and Warranties

You represent and warrant that you own or have obtained all rights, licenses, consents, and authorizations necessary to submit the User-Submitted Content and grant the foregoing license. With respect to any equipment materials, network materials, MIBs, OIDs, SNMP walk results, CLI/API outputs, OMCI materials, firmware materials, equipment-vendor materials, configurations, logs, packet captures, scripts, templates, or other Third-Party Technical Materials that you submit through this Website, you further represent and warrant that they are lawfully sourced and that you have the right to disclose, copy, submit, authorize the use of, and permit GloryScience to process those materials for the purposes stated in these Terms.

As a Website operator and SaaS service provider, GloryScience is not an authority responsible for reviewing the authorization chain among equipment vendors, system integrators, channel partners, end customers, end users, or other third parties. Unless mandatorily required by Applicable Law or expressly agreed otherwise by the parties in writing, GloryScience has no obligation proactively to verify the source of rights, chain of authorization, contractual restrictions, confidentiality obligations, or equipment-vendor licensing conditions applicable to content you submit.

If any third party brings a claim, complaint, investigation, penalty, or dispute as a result of User-Submitted Content or Third-Party Technical Materials submitted by you, you agree to indemnify GloryScience and its Affiliates, officers, directors, employees, agents, and Service Providers against all losses, damages, liabilities, costs, and expenses, including reasonable attorneys' fees, suffered or incurred as a result, except to the extent that the relevant loss is directly caused by GloryScience's willful misconduct or gross negligence.

### 6.3 No Monitoring Obligation and Unilateral Right of Removal

GloryScience has no obligation to monitor User-Submitted Content, but reserves the right at any time to review, refuse to publish, edit, block, delete, isolate, restrict access to, or remove from this Website any User-Submitted Content, without notifying you or stating a reason. We are not responsible for the accuracy, completeness, lawful source, authorization chain, rights status, or reliability of any User-Submitted Content.

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## Article 7 Disclaimer for Third-Party Links and Services

This Website may contain links to websites, services, or resources operated by third parties, or may display content provided by third parties (collectively, "**Third-Party Services**"). **Such links and content are provided solely for your convenience. GloryScience does not control, endorse, warrant, or assume any responsibility for the availability, content, advertising, products, services, or any other materials of such Third-Party Services.**

**Your access to and use of any Third-Party Service is entirely at your own risk.** Any transaction between you and any Third-Party Service provider, including payment and delivery of goods, is conducted solely between you and

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that third party. You acknowledge and agree that GloryScience is not liable for any loss or damage of any kind arising from your use of or reliance on the content, goods, or services of any Third-Party Service.

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## Article 8 Comprehensive Disclaimer

To the maximum extent permitted by law, this Website and all Website Materials are provided on an "as is" and "as available" basis, without any warranty of any kind, express or implied. GloryScience expressly disclaims all other warranties, including, without limitation:

- **Warranty of Merchantability:** any warranty that the Website Materials satisfy a particular standard of quality or are fit for a particular purpose;
- **Warranty of Non-Infringement:** any warranty that use of the Website Materials will not infringe the rights of a third party;
- **Warranty of Accuracy:** any warranty that the content of the Website Materials is accurate, reliable, complete, timely, or error-free;
- **Warranty of Continuity, Security, or Error-Free Operation:** any warranty that this Website will be uninterrupted, timely, secure, free of viruses or malicious code, or entirely error-free;
- **Warranty of Compatibility:** any warranty that this Website or the Website Materials will be fully compatible with, or adapted to, your particular devices, software, systems, or data environment;
- **Disclaimer Regarding Third-Party Vendor Relationships:** any warranty or liability that references on this Website to third-party equipment-vendor names, trademarks, models, protocols, or compatibility constitute any official cooperation, certification, authorization, agency, endorsement, quality assurance, or after-sales commitment;
- **Disclaimer Regarding Third-Party Dependencies:** any warranty or liability concerning the performance, availability, security, or conduct of any Service Provider on which this Website depends, including, without limitation, cloud service providers, CDNs, security, logging, monitoring, payment, and customer-support service providers located in Singapore or other regions; and
- **Warranty of Results:** any warranty that use of this Website will produce any particular result or benefit.

No advice or information, whether written or oral, obtained by you from or through this Website creates any warranty not expressly stated in these Terms.

For Users deemed consumers under Applicable Law, this disclaimer does not affect any mandatory statutory rights or warranties available to you under law.

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## Article 9 Multi-Tiered Limitation of Liability

### 9.1 Exclusion of Indirect Damages

To the maximum extent permitted by law, neither GloryScience nor any of its Affiliates, licensors, Service Providers, employees, agents, officers, or directors shall be liable for any indirect, consequential, incidental, special, punitive, or exemplary damages arising out of or relating to access to, use of, inability to access, or inability to use this Website, including, without limitation, loss of profits, loss of revenue, loss of sales, loss of business opportunities, loss of data, loss of goodwill, business interruption, computer failure or malfunction, or the cost of procuring substitute products or services, even if GloryScience has been advised of the possibility of such damages.

### 9.2 Aggregate Liability Cap

To the maximum extent permitted by law, for any claim arising out of these Terms or relating to public access to, browsing of, or use of this Website, whether based in contract, tort (including negligence), strict liability, breach of statutory duty, or any other legal theory, the aggregate total liability of GloryScience and its Affiliates, licensors, Service Providers, employees, agents, officers, or directors to the same User shall not exceed one hundred United States dollars (USD 100).

The foregoing liability cap applies only to disputes relating to free public Website access. It does not apply to liability arising from a User's subscription to, purchase of, or use of the Oneasy SaaS Platform, APIs, console, paid services, or other services governed by the Oneasy SaaS Service Agreement. The limitation of liability for such services shall be governed by the applicable Service Agreement.

This Section does not exclude or limit any liability that may not be excluded or limited as set forth in Section 9.3.

### 9.3 Exceptions to Applicability

The foregoing limitations or exclusions of liability do not apply to:

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- (a) GloryScience's fraud or fraudulent misrepresentation;
- (b) personal injury or death directly caused by GloryScience's willful misconduct or gross negligence; or
- (c) any liability that may not be limited or excluded by agreement under Applicable Law.

**Except for the foregoing liabilities that may not be limited or excluded, liabilities arising from public access to and use of this Website remain subject to the limitations of liability in Sections 9.1 and 9.2.**

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## Article 10 Cookies and Tracking Technologies

### 10.1 Use of Tracking Technologies

To provide, protect, maintain, and improve this Website, GloryScience may use Cookies, web beacons, pixel tags, local storage, log identifiers, and other similar technologies (collectively, "Tracking Technologies").

### 10.2 Necessary Tracking Technologies

We may use, without obtaining separate consent and to the extent permitted by Applicable Law, Tracking Technologies that are necessary to maintain the basic operation of this Website, provide security protection, balance access loads, manage sessions, save User preferences, prevent fraud, or comply with law.

### 10.3 Non-Essential Tracking Technologies

For Cookies, pixels, or similar Tracking Technologies used for analytics, statistics, advertising, remarketing, cross-site tracking, or other purposes not necessary for Website operation, GloryScience will obtain the User's valid consent before setting those technologies to the extent required by Applicable Law.

Users may manage, withdraw, or adjust their consent choices through a Cookie banner, Cookie Preference Center, browser settings, or other reasonable means provided by us. Refusing or withdrawing consent to non-essential Tracking Technologies may affect certain non-core functions or personalized experiences on this Website, but will not affect the User's access to the basic public content of this Website.

### 10.4 Continued Browsing Does Not Necessarily Constitute Consent

Unless expressly permitted by Applicable Law and the User has received sufficient, clear, and prominent notice, the User's continued browsing of this Website alone shall not be deemed valid consent to non-essential Cookies, pixels, or similar Tracking Technologies.

### 10.5 Cookie Policy

If GloryScience publishes a separate Oneasy Cookie Policy or Cookie Notice, that document will further explain the categories, names, providers, purposes, durations, data recipients, and User preference-management methods applicable to the Tracking Technologies we use. If these Terms conflict with the Oneasy Cookie Policy regarding the use of Cookies, the specific provisions of the Oneasy Cookie Policy shall prevail with respect to Cookies and Tracking Technologies.

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## Article 11 Data Protection, Cross-Border Transfers, and Limitation of Security Liability

### 11.1 Governed by the Privacy Policy

Our collection and processing of Personal Data obtained through this Website will strictly comply with the Privacy Policy that we publish separately. Please read the Privacy Policy carefully to understand our practices for processing your Personal Data.

### 11.2 Cross-Border Processing and Third-Party Service Providers

To operate this Website, respond to User requests, process demo applications, conduct sales or customer communications, provide security protection, troubleshoot issues, analyze the Website, improve services, and fulfill legal obligations, GloryScience may process Personal Data itself or engage cloud, CDN, security, logging, monitoring, payment, customer-support, or other Service Providers located in Singapore, the Hong Kong Special Administrative Region, or other countries or regions to process Personal Data submitted through or generated by this Website.

The specific categories of data, purposes of processing, legal bases, data recipients, cross-border transfer arrangements, retention periods, and User rights shall be governed by the Oneasy Privacy Policy.

If you submit Personal Data to this Website on behalf of another person or your organization, you must ensure that you have the right to provide such data and that you have provided the relevant individuals with all notices required by Applicable Law, obtained all necessary authorizations, or otherwise established another lawful basis.

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### 11.3 Limitation of Security Liability

GloryScience undertakes to implement reasonable technical and organizational measures, in accordance with generally accepted industry standards, to protect Personal Data submitted by you. However, you understand and agree that:

1. transmission or storage of data over the Internet cannot be guaranteed to be 100% secure. GloryScience cannot and does not warrant that the Website or its servers will be completely free of vulnerabilities, immune from attack, or absolutely secure.
2. **Unless directly attributable to GloryScience's willful misconduct or gross negligence**, GloryScience shall not be liable for any loss or damage caused by security incidents, cyberattacks, data breaches, Service Interruptions, or any other security events beyond GloryScience's reasonable control.
3. you are solely responsible for all operations performed using your account credentials and must properly safeguard your access information.

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## Article 12 Governing Law and Dispute Resolution

### 12.1 Governing Law

The formation, validity, interpretation, performance, and dispute resolution of these Terms shall be governed by the **laws of the Hong Kong Special Administrative Region**, without regard to any conflict-of-laws rules.

### 12.2 Pre-Dispute Consultation

Before initiating formal dispute-resolution proceedings, either party must send written notice to the other party at the legal-notice address specified in Article 13 and designate its internal legal counsel or external lawyer as its representative for consultation. The parties shall engage in a **thirty (30)-day** good-faith consultation period.

### 12.3 Arbitration

If consultation does not resolve the dispute, either party may submit the dispute to the **Hong Kong International Arbitration Centre (HKIAC)** for arbitration in accordance with its then-effective arbitration rules. The seat of arbitration shall be **Hong Kong**. The arbitral tribunal shall consist of one arbitrator. The language of arbitration shall be **English**. The arbitral award shall be final and binding on both parties.

### 12.4 Costs

Unless the arbitral tribunal determines otherwise, in any arbitration proceeding, the **substantially prevailing party** (the party that substantially prevails) shall be entitled to recover from the other party all reasonable costs incurred as a result, including, without limitation, attorneys' fees, arbitrator fees, expert-witness fees, and litigation costs. This costs provision applies only to disputes concerning public Website access and does not apply to disputes under SaaS Services, subscriptions, payments, the DPA, the Security Addendum, or other specific agreements, unless the relevant agreement expressly provides otherwise.

### 12.5 Emergency Relief

Nothing in this Article prevents either party from seeking interim or preventive relief, including an injunction, from any court of competent jurisdiction, including the High Court of the Hong Kong Special Administrative Region, in connection with Intellectual Property infringement, breach of confidentiality obligations, or any matter requiring urgent injunctive relief to prevent irreparable harm.

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## Article 13 General Provisions

### 13.1 Amendments and Notice

We reserve the right to update, amend, or replace any part of these Terms at any time. All amendments will take effect immediately when the revised Terms are posted on this Website. For material changes, we will provide prominent notice on the Website or send notice to the email address you have provided. **Your continued use of this Website after these Terms are revised constitutes your acceptance of those revisions.** If you do not agree to the revisions, you must stop using this Website.

### 13.2 Severability

If any provision of these Terms is held by a court or arbitral tribunal of competent jurisdiction to be invalid, unlawful, or unenforceable, the invalidity, unlawfulness, or unenforceability of that provision shall not affect the validity of any other provision of these Terms. To the maximum extent permitted by law, the invalid, unlawful, or unenforceable provision shall be replaced by a valid and enforceable provision that most closely reflects the parties' original intent.

### 13.3 Assignment

Without our prior written consent, you may not assign, delegate, or otherwise transfer any right or obligation under these Terms. GloryScience may, upon notice to you, assign these Terms in their entirety to an Affiliate or in connection with a merger, acquisition, or sale of all or substantially all of its assets.

### 13.4 No Waiver

GloryScience's failure to exercise or enforce any right or provision under these Terms does not constitute a waiver of that right or provision. Any single or partial exercise of a right does not preclude any further exercise of that right or the exercise of any other right.

### 13.5 Entire Agreement and Scope of Application

These Terms, together with the Oneasy Privacy Policy and the Oneasy Cookie Policy, if published and applicable, which are expressly incorporated by reference, constitute the complete and exclusive agreement between you and GloryScience concerning public access to and use of this Website and supersede all prior or contemporaneous oral or written understandings, communications, and proposals between the parties concerning public access to and use of this Website.

These Terms do not apply to the Oneasy SaaS Platform, APIs, console, technical support, paid services, or other non-public Website services that require account registration, login authentication, payment, subscription, or access through a customer administrative backend. Such services shall be governed by the Oneasy SaaS Service Agreement and the applicable payment terms, refund policy, DPA, Security Addendum, Privacy Policy, or other applicable documents.

If these Terms conflict with the Oneasy SaaS Service Agreement or another specific document with respect to SaaS Services, payment, refunds, data processing, security controls, or subscription services, the corresponding specific document shall prevail with respect to such matters.

### 13.6 Contact Information

All formal legal notices, service of documents, rights requests, privacy requests, inquiries concerning cross-border data transfers, or requests for dispute consultation relating to these Terms shall be sent to the following address:

Recipient: Legal Department

Company Name: GloryScience International Limited

Registered Address: NEW TREND CTR, NO. 704 PRINCE EDWARD RD EAST, SAN PO KONG, HONG KONG

Email: [legal@oneasy.cc](mailto:legal@oneasy.cc)

General inquiries, technical support, or non-legal matters may be submitted through [service@oneasy.cc](mailto:service@oneasy.cc) or other support channels provided on the Oneasy official website or in the account administrative backend.